

*Zeppezauerhaus*  
am Untersberg 1.663m

## CANCELLATION CONDITIONS

from 01.01.2023

*Dear guest,*

We are happy to accept your binding reservations. Since we are making the necessary preparations (food, staff, etc.) we always have to organize 5 to 7 days before your arrival. In the event of resignation or non-appearance, we will provide an appropriate charge a cancellation fee.

For cancellations up to the **4th day before the arrival date** (6:00 p.m.), **no cancellation fees** will be charged. From the **4th day to the 2nd day** (6:00 p.m.) before the arrival date, **€ 15 per person per night** and from the **2nd day** (6:00 p.m.) **€ 19 per person per night** will be automatically added to your Credit card, or if a corresponding down payment is made, this will be retained.

A **cancellation credit** is only possible if the following criteria are met:

- death in the family
- Illness (written confirmation required)
- if access to the Zeppezauerhaus is not possible due to alpine hazards (rain is not an alpine hazard!)

In these cases we ask for early information to our e-mail [zeppezauerhaus@gmail.com](mailto:zeppezauerhaus@gmail.com) or a timely phone call on **+43(0)662629862**.

We wish you an exciting planning time and beautiful hiking days on the Untersberg. We look forward to you!

*Uschi & Anton*

[zeppezauerhaus@gmail.com](mailto:zeppezauerhaus@gmail.com) • [www.zeppezauerhaus.at](http://www.zeppezauerhaus.at)